

# Microsoft Teams Operator Connect

Gamma's Microsoft Teams Operator Connect helps you streamline calling capabilities for your Teams users, enhancing productivity, optimising contact with your customers and maximising value from your Microsoft Teams environment.



Unique to Microsoft Teams Operator Connect is the simplicity of adding voice calling to Microsoft Teams. You don't need to be an expert; the Microsoft Teams Admin Centre provides a simplified management process that allows you to assign telephone numbers to users. Simply select Gamma as your operator, provision users and assign phone numbers from the Teams admin center.

Through the Operator Excellence Program from Microsoft, Gamma is able to deliver carrier-grade reliability and support to make sure you get the service you need, when you need it.

## Why choose Operator Connect?

- ✓ SIMPLE CONFIGURATION
- ✓ NUMBER RETENTION
- ✓ SAVE ON INFRASTRUCTURE
- ✓ ACCESSIBLE ON ANY DEVICE
- ✓ COMPLETE CLOUD SOLUTION
- ✓ GAMMA SUPPORT & SERVICE



## Microsoft Teams Operator Connect

# Simplify communications & improve user experience for all your employees



### NUMBER RETENTION

Remain accessible through your current (non) geographical numbers or simply request new numbers.

### ADDITIONAL REPORTING

Within the Teams Admin Center, additional reports are provided in the areas of usage (CDR) and quality (QDR and QoS).

### COMPLETE CLOUD SOLUTION

Complete cloud-based solution without costly initial investments; no need to purchase traditional hardware.

### SIMPLE CONFIGURATION

The Microsoft Teams Admin Centre provides a simplified management process allowing you to assign telephone numbers to users.

### CHOOSE ANY DEVICE YOU WANT

Streamline calling capabilities across all devices. Receive and make calls from wherever and whenever you want from any device; desktop, laptop, smartphone or tablet.

### SAVE ON INFRASTRUCTURE EXPENDITURE

Enjoy a complete cloud service with no hardware costs or management, and save on costs per user compared to Microsoft Calling Plans.



### ROGER365.IO OPTIMAL CUSTOMER CONTACT

Upgrade your Microsoft Teams to an omni-channel Contact Center.

### GAMMA SUPPORT & SERVICE

The Gamma helpdesk is available during office hours for all your support requests. For urgent matters we will go the extra mile.



Want to know more about the solution? Please reach out to us at 088 500 500.